



cap



Create a lab competency assessment and training program that fits your unique profile

Competency Assessment Program

www.cap.org

What labs say about the CAP Competency Assessment Program

“Very comprehensive program. I have received a number of compliments and thank-yous from my staff for offering them an opportunity to learn about topics that were not even topics when they were in school. They also appreciate the opportunity for personal advancement.”

“The content of the courses is excellent. We love the convenience and the fact that we can get CEUs for the courses. The charts have been very helpful, not only for the employees here but also for my MLT students.”

“We LOVE the way you can modify the modules—that lets us tailor them to the way our policies, processes, and procedures are written.”

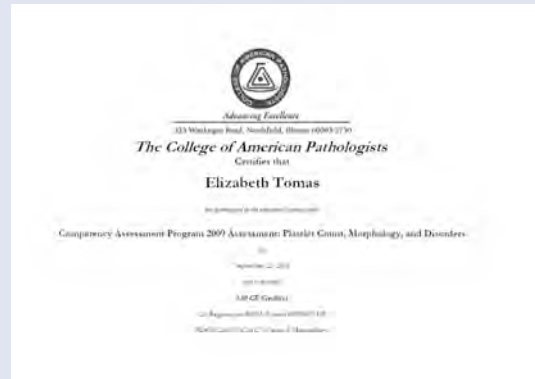
“Way more fun than a written quiz!”

See what they are talking about.
www.cap.org/competency



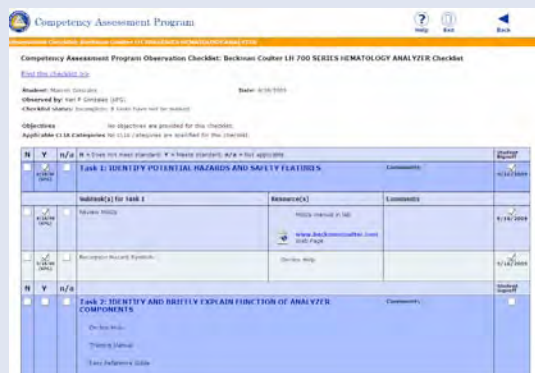
Managing competency requirements in the laboratory can be challenging

It seems that every clinical laboratory is facing increased demands on staff and resources. While the problems may be similar, each laboratory is unique and requires a competency assessment and training program tailored to its distinct needs. To help you manage, the College of American Pathologists (CAP) offers the Competency Assessment Program.



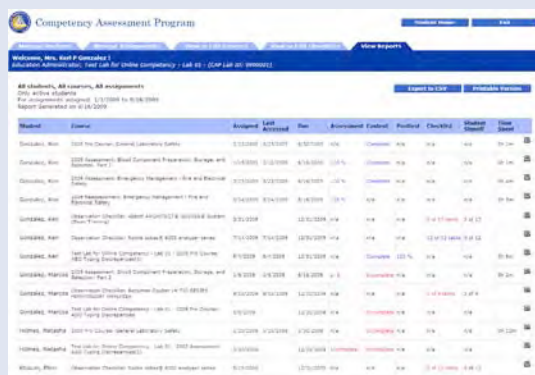
Comprehensive

Dozens of assessment and training courses in 11 laboratory disciplines offer customized learning that's triggered by responses to questions. Courses are supported with extensive references just a click away. All CAP courses offer CE, too.



Customizable

Tools to customize existing courses and checklists or create your own from scratch help you tailor your program to your lab. More than 120 instrument-specific checklists are supplied by manufacturers for competency assessments or training.



Convenient

Extensive management reports help you track performance, ranging from individual employee results to comparisons of your lab with peers taking the same courses. All courses are delivered online on your schedule.

Fresh courses for 2011

Comprehensive curriculum keeps your laboratory up-to-date

Competency Assessment Course Schedule

Discipline	January–June 2011	July–December 2011
Blood Banking/ Transfusion Medicine	Antibody screen and identification	Transfusion reactions
Chemistry	Liver and renal tests	Quality control, calibration, and reportable range
Hematology and Coagulation	Erythrocyte morphology	White blood cell inclusions
Histology	Immunohistochemistry, part 2	Histology specimen handling
Immunology	Monitoring the testing process in immunology: specimen identification, quality control, and proficiency testing	Human chorionic gonadotropin and fetal fibronectin
Microbiology	Respiratory cultures	Wound cultures
Phlebotomy/ Specimen Processing	Professionalism and ethics	Routine venipuncture
Point-of-Care Testing	Provider performed testing	Urine dipstick
Quality Programs/ Management	Document control	New instrument/ method validation
Safety	Hazardous chemicals	Laboratory waste and spill management
Urinalysis	Microscopic urinalysis, part 2	Serous and synovial fluids

Pro Course Schedule

Discipline	January 2011–December 2012	July 2011–June 2013
Blood Banking/ Transfusion Medicine	Direct antiglobulin test and elution	ABO typing discrepancies
Chemistry	Clinical toxicology	Serum/plasma electrolytes
Hematology and Coagulation	Erythrocyte inclusions	White blood cells
Histology	Available in July	Immunohistochemistry part 1
Immunology	Hepatitis testing	Rapid serologic kit tests
Microbiology	Gram stain	Medically important yeast
Phlebotomy/ Specimen Processing	Common pitfalls in specimen processing	General specimen handling and transport
Point-of-Care Testing	Point-of-care whole blood glucose testing	Point-of-care blood gases
Quality Programs/ Management	Available in July	Development and implementation of a quality management program
Safety	Bloodborne pathogens	General laboratory safety
Urinalysis	Physical and chemical urinalysis	Microscopic urinalysis part 1



Play with the program in a “sandbox” version

Take a look at the features of Competency Assessment Program by testing our online demo version. Email a quick request to competency@cap.org. Include your name, institution, street address, city, state, ZIP, and phone number. We will send you a password for the demo version.

To learn more about Competency Assessment Program, visit us at www.cap.org/competency or call 800-323-4040 option 1, then 1 or 847-832-7000.

How to Order

Your laboratory's license for Competency Assessment Program is based on the number of individuals who will be using Competency Assessment Program—that is, the number of people for whom you will be assessing competency, not the number of employees in your laboratory.

Your order is processed based on your CAP number. However, if your institution includes several small labs with separate CAP numbers, you may choose to enroll all users under one CAP number.

Mail or fax completed order form to:

College of American Pathologists
CDM (CA)
325 Waukegan Road
Northfield, IL 60093

Phone: 800-323-4040 option 1, then 1 or 847-832-7000
Fax: 847-832-8168

_____|_____|_____|_____|_____|_____|_____|_____|
CAP Number (Seven digits)

Institution Name

Choose One

Number of users	2011 fee	Product code
<input type="radio"/> Up to 50	\$625	CA0050
<input type="radio"/> 51 to 250	\$1,395	CA0250

More than 250 users: Call 800-323-4040 option 1, then 1 or 847-832-7000.

Enroll for 2011 today! Order now to get your lab started

Competency Assessment Program runs on the calendar year from January 1 through December 31, 2011. However, you can enroll at any time. All new courses become available January 1 and July 1.

The College of American Pathologists designates these educational activities for a maximum of the stated number of credits of continuing education. Participants should only claim credit commensurate with the extent of their participation in the activity.

These activities are acceptable to meet the continuing education requirements for the ASCP Board of Registry Certification Maintenance Program.

These activities are approved for continuing education credit in the states of California and Florida.

Payment Method

- Check, payable to College of American Pathologists
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Streamline your responsibilities for meeting CLIA mandates in the laboratory

When customized for your laboratory, the program helps satisfy all six elements of competency assessment in Laboratory General Checklist requirement GEN.55500 and the CLIA regulations.

To learn more about Competency Assessment Program, visit us at www.cap.org/competency or call 800-323-4040 option1, then 1 or 847-832-7000.