



cap
Advancing Excellence

CAP 15189SM

Every
number
is a life.TM



Recognizing a Sustainable Quality Management System

CAP 15189SM: Accreditation to the ISO 15189:2007 Standard

www.cap.org

CAP 15189SM reinforces our commitment to advancing excellence in patient care.

Optimize Performance in a Changing Environment

CAP 15189SM is a voluntary, non-regulated accreditation to the ISO 15189:2007 Standard as published by the International Organization of Standardization. CAP 15189 requires a steadfast commitment to the laboratory management system and all interacting departments. CAP 15189 does not replace the CLIA-based Laboratory Accreditation Program, but rather complements CAP accreditation and other quality systems by optimizing processes to:

- Improve patient care
- Strengthen the deployment of quality standards
- Reduce errors and risk
- Control costs

Structure Sustainable Quality Operations

CAP 15189 is a key factor in driving efficiencies and performance as laboratories are challenged to do more with less, provide the highest quality of patient care and remain competitive. CAP 15189 promotes sustainable quality by looking beyond individual procedures and discovering ways to continuously improve the structure and function of your laboratory operations. As a management philosophy, CAP 15189 raises the bar on quality as it drives decisions throughout your entire institution.

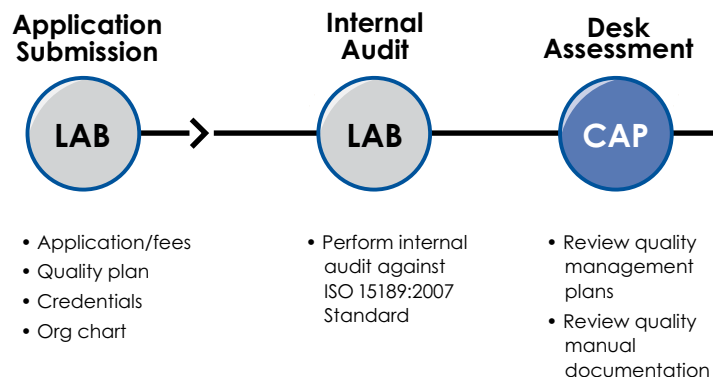
Advance Excellence with CAP Expertise

The CAP offers the greatest breadth of knowledge and services in laboratory medicine as well as the support of more than 17,000 member pathologists. When working in harmony with the CAP's globally-respected laboratory accreditation program, CAP 15189 accreditation demonstrates your advanced commitment to building patient, public and clinician trust through competent performance.

As with CAP laboratory accreditation, CAP 15189 is educational. Our assessment team offers expertise in both technical and management competence to help you reach your accreditation goal. During the assessment cycle, your CAP team provides opportunities for:

- **Desk assessment.** Reviewing your quality management system and quality plan to evaluate readiness for the accreditation assessment.
- **Gap assessment.** Identifying existing and potential gaps in meeting ISO 15189 Standard, allowing time for corrective actions before the accreditation assessment.
- **Pre-assessment.** High-level "dress rehearsal" providing a level of confidence that you are ready to begin the CAP 15189 assessment process.

CAP 15189SM Accreditation Process



The CAP's approach is educational and support is provided in the following manner:

- Assigned assessor/account manager as your resource for education
- Online educational tools
- Internal assessment tool





And the accreditation cycle is on your timeline. CAP visits are announced and mutually coordinated. The accreditation assessment process begins when you are ready.

Management Philosophy Beyond the Laboratory

CAP 15189 is a highly-disciplined approach to implementing and sustaining change. It requires a rigorous commitment to systematically monitoring and evaluating the laboratory's contributions to the quality of patient care.

Laboratories that embrace excellence choose CAP 15189. They share our vision of advancing best practice standards for laboratory medicine and pathology while leading laboratory operations into the global marketplace.

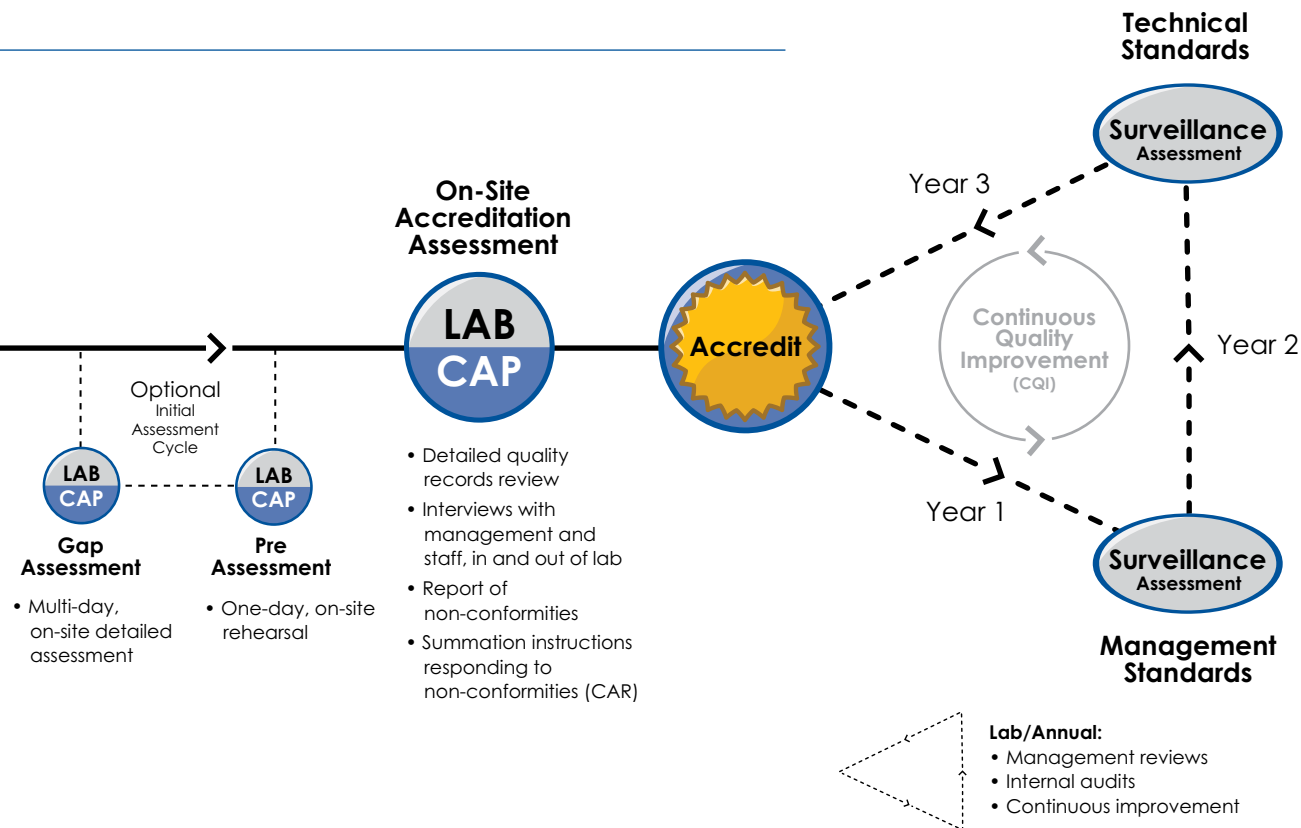
Sustainable quality performance fosters sustainable quality care.

ISO 15189:2007 Standard Technical Competence

- Technical competence of staff
- Validity and appropriateness of test methods
- Traceability of measurements and calibration to international standards
- Testing environment
- Sampling, handling and transporting test items
- Validity of information systems

ISO 15189:2007 Standard Management Competence

- Quality management systems
- Controlling documents and records
- Qualifying external services and suppliers
- Resolving complaints
- Assessing user feedback
- Internal auditing





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The College of American Pathologists, the leading organization of board-certified pathologists, serves patients, pathologists and the public by fostering and advocating excellence in the practice of pathology and laboratory medicine.

Join us in advancing excellence.

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