



Every  
number  
is a life.™



## Efficiency, Competency and Management Tools

Programs Enhancing Staff Efficiency, Training and Quality Management

The CAP's quality management tools and time-efficient resources allow you to spend more time providing patient care.

### e-LAB Solutions™

e-LAB Solutions is our Proficiency Testing (PT) and Lab Accreditation Program (LAP) on-line resource providing laboratory information that is always available and always up-to-date. You can verify the highest level of laboratory quality and patient care by taking your lab on-line with e-LAB Solutions.

- Submit and review PT data electronically
- Minimize PT failure with pre-populated forms and drop-down menus
- Manage your workload with e-mail alerts
- View LAP documents
- Earn CE and CME credit with our integrated education programs

### LN Express™

LN Express provides quick access to your time-critical evaluation of Linearity Reports. When the CAP receives your results via e-LAB Solutions, your evaluation will be posted within four days.

### CAPTRAKer™

Our CAPTRAKer program gives you the assurance that our PT products are on their way, anywhere in the world, for your analysis. CAPTRAKer is a real-time tracking program that allows you to monitor the status of your PT kits, making laboratory management easier for you.

### Competency Assessment Program

The CAP's exclusive Competency Assessment Program is designed to support CLIA-mandated competency assessment regulations in nine major disciplines. This exclusive CAP on-line program provides:

- Customized training and CE credit
- Reassessment courses
- Instrument-specific observation checklists
- Customized course building
- Extensive management tracking and reporting

800-323-4040  
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# Quality Management and Efficiency Tools

## Quality Management Tools

Manage quality in every phase of your laboratory operations with the CAP's Q-TRACKS and Q-PROBES programs.

- Identify quality improvement opportunities and monitor progress over time
- Measure your lab's performance against participating labs to help you set performance goals
- Meet accreditation requirements
- Earn valuable CME/CE credit

**Q-TRACKS®** is designed for continuous quality monitoring by observing performance trends over time.

- Evaluate the quality of processes within and beyond the laboratory
- Identify improvement opportunities that can impact test results and patient care
- Monitor effectiveness of changes by tracking performance and key indicators

**Q-PROBES™** is a one-time, comprehensive program designed to assess the effectiveness of your key laboratory processes

- Evaluate quality improvement in your lab using short-term studies
- Build and improve data collection and analysis processes
- Address process-, outcome- and structure-oriented quality assurance issues



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